



Minimum System Requirements

MSRs for Windows, Mac, and iPad

Students and exam-takers downloading the test-taking software, Exemplify, should review these Minimum System Requirements (MSRs) to ensure their devices are supported. Exemplify works with most modern computers, both Mac and Windows operating systems. Exemplify will not run on Chromebooks, Android, or Linux operating systems. Exemplify does not support touchscreen input on Mac or Windows laptops.

See additional requirements by platform and version below:

- [Windows requirements for Exemplify 3.4.6](#)
- [Mac requirements for Exemplify 3.4.4](#)
- [iPad requirements for Exemplify 5.0](#)

Windows requirements for Exemplify 3.4.6

- Operating System: 64-bit versions of Windows 10 and Windows 11.
- **Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.**
- *If you are using a Microsoft Surface device, [please read this article](#) for important instructions on Windows 10 and 11 “S mode” versus the standard Windows 10 or 11. S mode is not compatible with Exemplify.*
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows certified for use are Windows 10 22H2, Windows 11 22H2, and Windows 11 23H2.
- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: Non-ARM-based processor supported by your operating system.
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload, and some exam features.
- Exemplify cannot be run within virtualized environments or environments that require a persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.
- [Administrator-level](#) account permissions.

[For instructions on how to check your computer’s specifications, click here.](#)

[For instructions on how to update your device to be within these guidelines, click here.](#)

[For instructions on how to check your version of Exemplify, click here.](#)

The following requirements apply for exams with ExamID or ExamMonitor enabled:

- Exemplify version 3.4.6

- Hard drive: 4GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Webcam: Integrated camera or external USB camera supported by your operating system. Virtual cameras are not supported.
- Microphone (no headphones, no virtual mics)
- Internet: 2.5 Mbps upload speed

Please note: You may not use any virtual camera, audio software, or stereo mixing devices with ExamID or ExamMonitor.

Exemplify supports many different audio array devices. However, before you select your audio device, you must validate that your audio is working. To do this, [please review this article](#) on confirming your audio settings in Exemplify.

Exam-takers who must utilize an external microphone can use a standalone microphone or one that is built into an external camera; however, headphones with built-in microphones are not supported.

[Additional instructions on using an external microphone can be found here.](#)

Mac requirements for Exemplify 3.4.4

- Monterey, Ventura, and Sonoma
- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel, M1, or M2 processor. Devices using Apple's M1 and M2 processor and Apple Rosetta 2 are supported. [To learn more, click here.](#)
 - Rosetta is only required for M series processors on Exemplify version 3.3.2 and lower
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.

- Exemplify is not compatible within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Internet connection is required for download, registration, exam download and upload.
- [Administrator-level](#) account permissions.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

[For instructions on how to check your computer's specifications, click here.](#)

[For instructions on how to update your device to be within these guidelines, click here.](#)

[For instructions on how to check your version of Exemplify, click here.](#)

The following requirements apply for exams with ExamID or ExamMonitor enabled:

- Exemplify version 3.4.4
- Hard drive: 4GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Microphone (no headphones, no virtual mics)
- Internet: 2.5 Mbps upload speed

Please note: You may not use any virtual camera or audio software with ExamID or ExamMonitor.

iPad requirements for Exemplify 5.0:

- Hardware Requirements: iPad 5+, iPad Air 2+, iPad Mini 4+, iPad Pro.
- Operating Systems: iPadOS 15, iPadOS 16, and iPadOS 17 (Only officially approved Apple versions of iPadOS are supported).
- 500 MB of free space required to commence an exam.
- iPad must not be modified (e.g. Jailbroken).
- Internet connection for download, registration, exam download and upload.
- In order to take an exam using an iPad, your institution must first enable iPad support.
Please contact your institution if you are unsure whether they have enabled iPad support.

The following requirements apply for exams with ExamID or ExamMonitor enabled:

- Exemplify version 5.0 or greater
 - Hard drive: 2GB or higher available space
 - Internet: 2.5 Mbps upload speed
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Windows requirements for Exemplify 3.6.1

- Operating System: 64-bit versions of Windows 10 and Windows 11.
- Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.
- If you are using a Microsoft Surface device, [please read this article](#) for important instructions on Windows 10 and 11 “S mode” versus the standard Windows 10 or 11. S mode is not compatible with Exemplify.
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows certified for use are Windows 10 22H2, Windows 11 22H2, and Windows 11 23H2.
- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: Non-ARM-based processor supported by your operating system.
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload, and some exam features.
- Exemplify cannot be run within virtualized environments or environments that require a persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.
- [Administrator-level](#) account permissions.

[For instructions on how to check your computer’s specifications, click here.](#)

[For instructions on how to update your device to be within these guidelines, click here.](#)

[For instructions on how to check your version of Exemplify, click here.](#)

The following requirements apply for remote exams with ExamID or ExamMonitor enabled:

- Exemplify version 3.6.1
- Hard drive: 4GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Webcam: Integrated camera or external USB camera supported by your operating system. Virtual cameras are not supported.
- Microphone (no headphones, no virtual mics)
- Internet: 2.5 Mbps upload speed

Please note: You may not use any virtual camera, audio software, or stereo mixing devices with ExamID or ExamMonitor.

Exemplify supports many different audio array devices. However, before you select your audio device, you must validate that your audio is working. To do this, [please review this article](#) on confirming your audio settings in Exemplify.

Exam-takers that must utilize an external microphone can use a standalone microphone, or one that is built into an external camera; however, headphones with built-in microphones are not supported.

[Additional instructions on using an external microphone can be found here.](#)

Mac requirements for Exemplify 3.6.1

- Monterey, Ventura, and Sonoma
- For a better experience, we recommend that you take your exam on the same Operating System version that you have recently completed a successful mock exam.
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel, M1, or M2 processor. Devices using Apple's M1 and M2 processor and Apple Rosetta 2 are supported. [To learn more, click here.](#)
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adapter).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.

- Exemplify is not compatible within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Internet connection is required for download, registration, exam download and upload.
- [Administrator-level](#) account permissions.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

[For instructions on how to check your computer's specifications, click here.](#)

[For instructions on how to update your device to be within these guidelines, click here.](#)

[For instructions on how to check your version of Exemplify, click here.](#)

The following requirements apply for exams with ExamID or ExamMonitor enabled:

- Exemplify version 3.6.1
- Hard drive: 4GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Microphone (no headphones, no virtual mics)
- Internet: 2.5 Mbps upload speed

Please note: You may not use any virtual camera or audio software with ExamID or ExamMonitor.

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